

Empowered by Innovation

NEC

The SL1100

Smart Communication for Small Business



www.NECSL1100.com

Why choose the SL1100?

In today's highly competitive business environment, effective and reliable communications are critical to a business's success. Therefore, it is important that you invest in a unified communications solution that allows you to take advantage of the latest productivity-enhancing IP applications that can deliver increased performance throughout your organization – that solution is NEC's SL1100 Communications System.

This unique platform is the ideal solution for any small business. The SL1100 makes your team more reachable, responsive and productive.

Value for Money

- Powerful communications with a small business price tag
- Only pay for what you need, with an entirely scalable solution
- Lower operational costs considerably by making smarter use of your communications
- A range of remote/home office options to help lower brick and mortar costs

Easy to use

- Intuitive features that the whole team can use, without the need for training
- Desktop phones, wireless handsets and applications include shortcuts that speed up working processes
- Time-saving applications empower your team to become more productive

Keep them connected

- Use your mobile phone to stay connected through your office number, from anywhere
- DECT wireless communications maximizes reachability from anywhere on the premises
- Built-in conferencing for business meetings reduces travel costs
- Never miss important messages with enhanced voicemail to keep you up to date

The SL1100 Advantage

- **IP Technology**
 - IP Networking
 - IP Trunks (SIP)
 - IP Handsets
 - IP Softphone
- **Mobility Options**
 - SMB Wireless (ML440)
 - Digital DECT Wireless Handsets
 - Mobile Extension
- **Voicemail**
 - Email Notification
- **Call Accounting**
- **Automatic Call Distribution (ACD)**
- **SL Desktop Suite (Unified Communications)**
 - Desktop Call Control
 - Microsoft® Office Outlook® Integration
 - o Dial Out/End Call, Transfer and Conference from Contact
 - Company Directory Access
 - Personal Contact Lists
 - Softphone
- **Network Remote Office Locations**
 - Share Voicemail, Transfer Calls and make Intercom Calls
- **Selection of IP and Digital Handsets**

Work Smarter – SL Desktop Suite (Future)

Intuitive applications to increase efficiency and productivity

NEC's SL Desktop Suite delivers to you an integrated unified communications (UC) solution that enhances your organization's productivity and collaboration. This productivity-boosting solution offers you key functions that deliver excellent business benefits.

Manage Communications from Your Desktop PC

The SL Desktop Suite's Desktop Client is an intuitive application providing full call control from your PC screen. With just a few clicks of your mouse, you can click-to-dial, manage calls and lookup contacts. For Microsoft® Office Outlook® users, it easily integrates with your Outlook contacts, providing click-to-dial functionality within emails for further time-saving benefits.

Support for Remote and Mobile Workers

The SL Desktop Suite's Softphone is a portable telephony application, offering you system phone functionality from your laptop, from wherever you are; ideal for remote and mobile workers. With the Softphone, your workers will have the communications tools they need to work efficiently and productively, whether they're in the office or on the road.

Stay connected while on the move

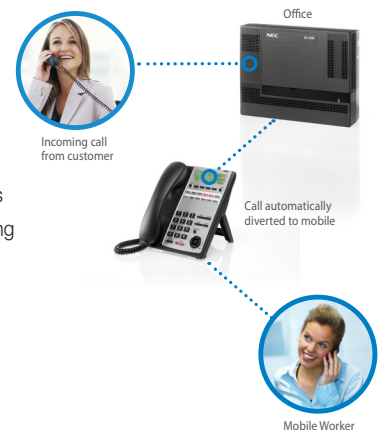
Remain reachable on the same number from wherever you are

With Mobile Extension, you can take your office number with you when you're on the road. It provides you access to system features such as caller ID, call transfer and voicemail and it really is like being in the office, whether you're travelling or sitting in traffic.

- Company specialists can now be empowered to maintain high service standards when out of the office since they remain reachable from any location.

- Salespeople can use Mobile Extension to ensure that even when they're on the road, they never miss a call which could lead to a lucrative business opportunity.

- With DECT handsets for wireless voice communications, you can keep in-touch with customers and colleagues from any in-building location.



More than voicemail

Advanced features for enhanced communications

InMail is more than just a regular voicemail box. Packed with powerful business features, this is a solution to make keeping up to date easier than ever. It offers Message Notification to your desktop phone, home office or mobile phone to allow you to monitor your mailbox effortlessly from wherever you are. You can even choose to receive email notifications with the message included as an audio attachment.

No matter what you're up to, you can have the right recorded message to match. With three personalized greetings, you can select the one most appropriate depending on your availability or the time of day. Additionally, the Call Record feature enables you to keep track of important discussions. Recordings can be emailed to colleagues and stored for quick reference at a later time.

Manage Smarter – My Calls (Future)

Reduce abandoned calls and increase responsiveness

MyCalls is a complete call management solution which provides detailed call activity, allowing you to respond to changing conditions in your business more quickly. Your workforce is your most important asset, and now you can manage your whole team from your desktop PC. It provides you with powerful reporting and measurement tools as well as recording capabilities.

SL1100 Station Equipment



SL1100 Digital Handset

Offers 12 or 24 line keys versions with programmable keys with LEDs, full duplex speakerphone, dual-color call indicator lamp and an energy-saving sleep mode – also available in white



SL1100 IP Handset

Offers 24 line keys with programmable keys with LEDs, backlit keypad and display, full duplex speakerphone, dual-color call indicator lamp and remote/home office functionality– also available in white

Automatic Call Distribution (ACD) (Future)

Improve customer service levels through intelligent call routing

The SL1100's ACD facilitates the handling of high call volume with a minimum number of resources. It reduces caller hold time and distributes call volume evenly among your employees. Callers are given the option of either immediately leaving a message for agent callback or holding for an agent. Those who wish to hold hear initial and repeating announcements encouraging them to remain in the call queue. This prevents callers from hanging-up and reduces lost calls thereby helping to improve employee efficiency and streamline staffing.

Networking (Future)

Extend the reach of your communications

With the SL1100's networking capabilities, you can extend the reach of your communications to remote offices and mobile workers and ensure that your business can collaborate effectively. You can eliminate duplication and improve efficiencies by transparently sharing a single voicemail and intercom system. It also enables you to share trunks and transfer calls easily.

System to System Networking Across WAN



SMB Wireless (ML440) IP DECT Multiline Handset

Offers true on-site mobility with 4 programmable keys, 3 dedicated soft keys (Hold/Transfer/ Conf.), brilliant color display with graphical user interface, wideband two-way speakerphone, caller ID and a silent vibrator mode



UNIVERGE Digital DECT Handset

Provides 2 line/24 character backlit display with feature icons, backlit keypad, 8 programmable keys with LEDs, headset port and selectable ring tones



DSS Console

Provides 60 programmable keys with LEDs and is ideal for receptionists

SL1100 Feature List

- Abbreviated Dialing/Speed Dial
- Account Code Forced/Verified/Unverified
- Account Code Entry
- Alarm
- Alarm Reports
- Alphanumeric Display
- Analog Communications Interface (ACI)
- Ancillary Device Connection
- Answer Hold/Automatic Hold
- Attendant Call Queuing
- Automatic Release
- Automatic Route Selection (ARS/F-Route)
- Background Music
- Barge-In
- Battery Backup - System Memory
- Battery Backup - System Power
- Built-in Automated Attendant
- Call Arrival (CAR) Keys
- Call Duration Timer
- Call Forwarding
- Call Forwarding with Follow Me
- Call Forwarding, Off-Premise
- Call Forwarding/Do Not Disturb Override
- Call Monitoring
- Call Redirect
- Call Waiting/Camp-On
- Callback
- Caller ID Call Return
- Caller ID
- Caller ID - Flexible Ringing
- Caller ID - Shared Logging
- Central Office Calls, Answering
- Central Office Calls, Placing
- Class of Service
- Clock/Calendar Display/Time and Date
- Code Restriction/Toll Restriction
- Code Restriction Override/Toll Restriction Override
- Code Restriction, Dial Block/Toll Restriction, Dial Block
- Conference
- Conference, Remote
- Conference, Voice Call/Privacy Release
- Continued Dialing
- Data Line Security
- Delayed Ringing
- Department Calling
- Department Step Calling
- Dial Pad Confirmation Tone
- Dial Tone Detection
- Dialing Number Preview
- Digital Trunk Clocking
- Direct Inward Dialing (DID)
- Direct Inward Line (DIL)
- Direct Inward System Access (DISA)
- Direct Station Selection (DSS) Console
- Directed Call Pickup
- Directory Dialing
- Distinctive Ringing, Tones and Flash Patterns
- Do Not Disturb (DND)
- Door Box
- Drop Key
- Ecologically Sound Power Saving ModeE911 Compatibility
- Flash
- Flexible System Numbering
- Flexible Timeouts
- Forced Trunk Disconnect
- Group Call Pickup
- Group Listen
- Handset Mute/Handset Cutoff
- Hands-free and Monitor
- Hands-free Answerback/Forced Intercom Ringing
- Headset Operation
- Hold
- Hotel/Motel
- Hotel/Motel - Do Not Disturb
- Hotel/Motel - DSS Console Monitoring
- Hotel/Motel - Message Waiting
- Hotel/Motel - Room Status
- Hotel/Motel - Room Status Printout
- Hotel/Motel - Room-to-Room Call Restriction
- Hotel/Motel - Single Digit Dialing
- Hotel/Motel - Toll Restriction (When Checked In)
- Hotel/Motel - Wake Up Call
- Hot Key-Pad
- Hotline
- Howler Tone Service
- Illuminated Dial Pad
- InMail
- InMail-Automatic Access to VM by Caller ID
- InMail-Cascade Message Notification
- InMail-Email Notification
- InMail-Find-Me Follow-Me
- InMail - Language Setting
- InMail Park and Page
- InMail Upload Download Audio
- Intercom
- IP Multiline Station (SIP)
- IP Single Line Telephone (SIP)
- IP Trunk - (SIP) Session Initiation Protocol
- ISDN Compatibility
- Last Number Redial
- Licensing
- Line Preference
- Long Conversation Cutoff
- Loop Keys
- Maintenance
- Meet Me Conference
- Meet Me Paging
- Meet Me Paging Transfer
- Memo Dial
- Message Waiting
- Microphone Cutoff
- Mobile Extension
- Mobile Extension - Callback to Mobile Phone
- Multiple Trunk Types
- Music on Hold
- Name Storing
- Navigation Key
- Night Service
- Off-Hook Signaling
- One-Touch Calling
- Operator
- Paging, External
- Paging, External (VRS)
- Paging, Internal
- Park
- PBX Compatibility/Behind PBX

- PC Programming
- Power Failure Transfer
- Prime Line Selection
- Private Line
- Programmable Function Keys
- Programming from a Multiline Terminal
- Pulse to Tone Conversion
- Redial Function
- Remote (System) Upgrade
- Repeat Redial
- Resident System Program
- Reverse Voice Over
- Ring Groups
- Ring-down Extension (Hotline), Internal/External
- RoHS Compliant
- Room Monitor
- Save Number Dialed
- Secondary Incoming Extension
- Secretary Call (Buzzer)
- Secretary Call Pickup
- Security
- Selectable Display Messaging
- Selectable Ring Tones
- Serial Call
- Single Line Telephones
- Softkeys
- Station Hunt
- Station Message Detail Recording
- Station Name Assignment - User Programmable
- Station Relocation
- T1 Trunking (with ANI/DNIS Compatibility)
- Tandem Ringing
- Tandem Trunking (Unsupervised Conference)
- TAPI Compatibility
- Tone Override
- Traffic Reports
- Transfer
- Trunk Group Routing
- Trunk Groups
- Trunk Queuing/Camp-On
- Unicast/Multicast Paging Mode
- Uniform Call Distribution (UCD)
- User Programming Ability
- Virtual Extensions
- Voice Mail Integration (Analog)
- Voice Mail Message Indication on Line Keys
- Voice Over
- Voice Response System (VRS)
- Voice Response System (VRS) Upload Download Audio
- Voice Response System (VRS) - Call Forwarding - Park and Page
- Volume Controls
- Warning Tone for Long Conversation

Note: Some features may be optional or available at a future date.

Capacities – Number of SL1100				
		1	2	3
Total Ports		148	168	168
Trunk Ports	Max	64	84	84
	Analog	12	24	36
	PRI/T1	24	48	48
	IP Trunk (SIP/H.323)	32	32	32
Extension Ports	Max	84	84	84
	Multiline Terminal	24	48	72
	Analog Terminal	20	40	60
	IP Terminal (SIP-MLT/Std.)	64	64	64
	DSS Console	12	12	12
	Doorphone	2	4	6
	InMail	16	16	16

Capacities listed are system maximums and may be limited by system configuration.



For further information please contact your local NEC representative or:

North America (USA & Canada)
NEC Corporation of America
www.NECSL1100.com

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